



Perkins, Health Professions and Webster Barnes Student Loan Exit Counseling

Contact Information

Colorado State University **Business and Financial Services** Accounts Receivable Operations 555 S Howes Street 6024 Campus Delivery Ft. Collins, CO 80523-6024 970-491-6467 970-491-2452 fax bfs_arloans@mail.colostate.edu bfs_aroperations@mail.colostate.edu

Borrower Information

If we don't have a current address for you we will not be able to get *important loan correspondence* to you.

It is **YOUR** responsibility to keep our office informed of your current address, phone and email address.

Contact information can be updated via RAMweb/RAMrecords, all you need is your student ID number.

FEDERAL PERKINS LOAN MASTER PROMISSORY NOTE

♣ OMB No. 1845-0074 Form Approved Expiration Date 09/30/2015

| Section A: Borrower Section | | | | | | |
|--|--|--|--|--|--|--|
| Name (last, first, middle initial) and | Social Security Number Date of Birth (mm/dd/yyyy) | | | | | |
| Permanent Address (street, city, state, zip code) | | | | | | |
| | 4. Home Area Code/Telephone Number | | | | | |
| | 5. Driver's License Number (List state abbreviation first) | | | | | |
| | | | | | | |
| Section B: School Section | | | | | | |
| 6. School Name & Address (street, city, state, zip code) | 7. Annual Interest Rate | | | | | |
| | 5% | | | | | |
| | | | | | | |
| | | | | | | |

[Any bracketed clause or paragraph may be included at option of institution]

Terms and Conditions: (Note: Additional Terms and Conditions follow on subsequent pages)

APPLICABLE LAW - The terms of this Federal Perkins Loan Master Promissory Note (hereinafter called the Note) and any disbursements made under this Note shall be interpreted in accordance with Part E of Title IV of the Higher Education Act of 1965, as amended (hereinafter called the Act), as well as Federal regulations issued under the Act. All sums advanced under this Note are subject to the Act and Federal regulations issued under the Act.

REPAYMENT - I am obligated to repay the principal and the interest that accrues on my loan(s) to the above-named institution (hereinafter called the School) over a period beginning 9 months (or sconer if I am a Less-Than-Half-Time Borrower) after the date I cease to be at least a half-time student at an institution of higher education or a comparable School outside the United States approved by the United States Department of Education (hereinafter called the Department) and ending 10 years later, unless I request in writing that my repayment period begin sooner. I understand that the School will report the amount of my installment payments, along with the amount of this loan to at least one national credit bureau. Interest on this loan shall accrue from the beginning of the repayment period. My repayment period may be shorter than 10 years if I am required by my School to make minimum monthly payments. My repayment period may be extended during periods of deferment, hardship, or forbearance and I may make graduated installments in accordance with a schedule approved by the Department. I will make my installment payments in equal monthly, bimonthly, or quarterly installments as determined by the School. The School may round my installment payment to the next highest multiple of \$5. [I will make a minimum monthly repayment of \$40 (or \$30 if I have outstanding Federal Perkins Loans made before October 1, 1992 that included the \$30 minimum payment option or outstanding National Direct Student Loans) in accordance with the Minimum Monthly Payment Section of the Terms and Conditions contained on the reverse side of this document.]

LATE CHARGES - The School may impose late charges if I do not make a scheduled payment when due or if I fail to submit to the School on or before the due date of the payment, a properly documented request for any of the forbearance, deferment, or cancellation benefits as described below. No late charges may exceed 20 percent of my monthly, bimonthly, or quarterly payment. The School may add the late charges to principal the day after the scheduled payment was due or include it with the next scheduled payment after I have received notice of the charge, and such notice is sent before the next installment is due.

FORBEARANCE, DEFERMENT, OR CANCELLATION - I may apply for a forbearance, deferment, or cancellation on my loan. During an approved forbearance period, payments of principal and interest, or principal only, may be postponed or reduced. Interest continues to accrue while my loan is in forbearance. During an approved deferment period, I am not required to make scheduled installment payments on my loan. I am not liable for any interest that might otherwise accrue while my loan is in deferment. If I meet the eligibility requirements for a cancellation of my loan, the institution may cancel up to 100 percent of the outstanding principal loan amount. Information on eligibility and application requirements for forbearances, deferments, and cancellations is provided on pages 2 through 4 of this Note. I am responsible for submitting the appropriate requests on time, and I may lose my benefits if I fail to file my request on time.

DEFAULT - The School may, at its option, declare my loan to be in default if. (1) I fail to make a scheduled payment when due; (2) I fail to submit to the School, on or before the due date of a scheduled payment, documentation that I qualify for a forbearance, deferment, or cancellation; or (3) I fail to comply with the terms and conditions of this Note or written repayment agreement. The School may assign a defaulted loan to the Department for collection. I will be ineligible for any further federal student financial assistance authorized under the Act until I make arrangements that are satisfactory to the School or the Department to repay my loan. The School or the Department shall disclose to credit bureau organizations that I have defaulted and all other relevant loan information. I will lose my right to defer payments and my right to forbearance if I default on my loan. The School or the Department may accelerate my defaulted loan. Acceleration means that the School or the Department demands immediate payment of the entire unpaid balance of the loan, including principal, interest, late charges, and collection costs. I will lose my right to receive cancellation benefits for service that is performed after the date the School or the Department accelerated the loan.

CHANGE OF STATUS - I will inform the School of any change in my name, address, telephone number, Social Security Number, or driver's license number.

AUTHORIZATION: - I authorize the School, the Department, and their respective agents and contractors to contact me regarding my loan request or my loan(s), including repayment of my loan(s), at the current or any future number that I provide for my cellular phone or other wireless device using automated telephone dialing equipment or artificial or pre-recorded voice or text messages.

FERPA

Family Educational Rights and Privacy Act (FERPA) restricts us from giving specifics of your loan to anyone other than you. If you would like us to be able to discuss your loans with trusted individuals (parents or relatives) we need to have a FERPA release on file. Individuals can be designated during exit interview completion.

Loans 101

<u>Principal</u> - initial amount of money borrowed

<u>Accrued interest</u> – amount of interest that has been added to your loan. Interest accrues daily.

<u>Late fee</u> – amount charged for payment made after due date. (10% of monthly payment amount for Perkins, 6% for HPSL)

<u>Principal balance</u> – amount of principal that is still owing on loan

<u>Payoff balance</u> – amount of principal and interest that must be paid to pay loan in full, can be requested to a specific day.

Grace Period - Perkins

<u>Initial Grace Period (9 months)</u> – will start when you either a.) graduate b.) fall below half-time status or c.) leave CSU. If you return to half-time status at CSU or any other eligible institution BEFORE your initial 9 month GP expires, then GP resets.

Post-deferment grace period (6 months)— If you do not return to school as a half-time student until AFTER your initial 9 month GP expires, your next GP is only 6 months. You will also receive a 6 month GP after any subsequent deferment.

Grace Period – Health Professions

<u>Initial Grace Period (12 months)</u> — will start when you either a.) graduate b.) fall below <u>full-time</u> status or c.) leave CSU. If you return to full-time status at CSU or any other eligible institution BEFORE your initial 12 month GP expires, it will NOT be reset.

<u>Post-deferment grace period</u> — If you do not return to school as a <u>full-time</u> student until AFTER your initial 12 month GP expires, you will NOT receive another GP. You will not receive a 6 month GP after any subsequent deferment.

Interest Rate and Repayment

Interest Rate: 5%

Repayment: maximum 10 years

Minimum payment: \$40/month whether the loan is \$500 or \$2000. Monthly payments will increase with larger loans.

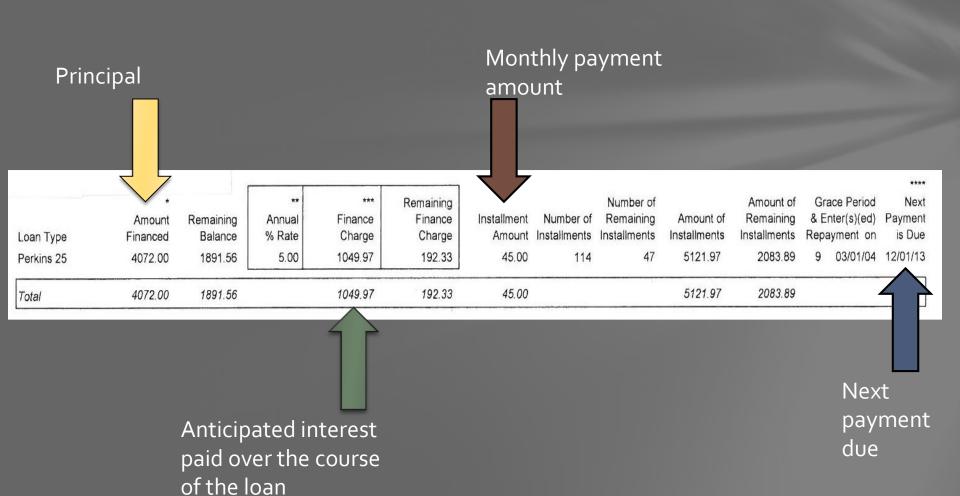
We are doing our part to be "green". Monthly statements of accounts are <u>NOT</u> sent to borrowers. Remittance slips (payment coupons) will be mailed approximately one month prior to first due date to the address we have on file. You may also sign up for automatic payment withdrawal from a checking or savings account...save stamps and avoid late fees with this convenient payment option!

Payments and Late Fees

Payment due date: 1st of every month

Late fee will be assessed if payment is received AFTER the 10th of the month. Late fees are costly and add up over time, make timely payments!

Correspondence



Payment Coupons

Payment Remittance Slips

Pay this amount after the 10th of the month.



Pay this amount by the 10th of the month

Date: Student ID: 04/08/2015

04/00/20



Business & Financial Services Accounts Receivable Operations 6024 Campus Delivery Fort Collins, CO 80523-6024 Phone: (970) 491-2452 Fax: (970) 491-2452

Email: AROperations@colostate.edu

| Loan Type Perkins 29 | Financed 2500.00 | Balance 2125.14 | % Rate 5.00 | Charge 402.08 | Charge 289.30 | | | Installments 61 | Installments 2902.08 | Installments 2414.44 | | yment on | |
|-------------------------|---------------------|--------------------|----------------|------------------|----------------------|-------------|-----------|--------------------|-------------------------|-------------------------|-----|---------------------------|--|
| | Amount | Remaining | Annual | Finance | Remaining Finance | Installment | Number of | | Amount of | Amount of Remaining | 8 E | ace Period nter(s)(ed) | |

Loan Data Produced: 04/08/2015

| Dear |
|--|
| No more stamps! No more late fees! No more forgetting to make your monthly payments! Simply participate in the Loan Express program and your CSU Perkins and/or Health Professions Loan payments will be automatically deducted from your checking or savings account. Just attach a voided check and return this form to our office. Payments will automatically debit from your account on the first of every month starting if your account is current and this form is received by If your account is delinquent, you are unable to participate in the program until your account is made current. |
| (★) |
| * |
| * |
| * |
| * |
| * ATTACH YOUR VOIDED CHECK HERE |
| - |
| * |
| * |
| * |
| ************************** |
| Please check appropriate box below for payment amount. |
| () minimum monthly payment \$ () other amount: \$ () Rehab: \$ I hereby authorize the above monthly automatic debit payment for my Perkins or Health Professions Loan(s) until my balance is paid in full or until my written notification to discontinue is received by Colorado State University's Student Loans Office. I have read and understand the Loan Express cancellation policy. |
| Signature: Date: |
| Signature: Date: Phone Number: () Email Address: |
| ADRQ 01/09 |

ACH Form

will be received with payment coupons

Making a Payment

- ✓ CSU Cashier's Office located at 555 S Howes St, accepts cash, check, money order or debit card
- ✓ Online at RAMweb, may need to create a RAMrecords ID under former and alumni students section, accepts web check (free of charge) or debit/credit card (2.25% of the transaction amount as well as \$0.75 transaction fee will be added)
- ✓ Mail in a check or money order payable to CSU Loan Fund, to CSU Cashier's Office, 6015 Campus Delivery, Ft. Collins, CO 80523-6015. If paying by check, please include payment remittance slip with payment (green coupon)
- Automatic monthly withdrawal from checking or savings account, deducted monthly on the 1st of the month, enrollment form can be obtained by contacting the Student Loans office

Debt Management

Student loans are similar to a mortgage or car payment. Loans are reported monthly to the credit bureau and every attempt should be made to ensure timely payments are made or applications for deferment are completed in a timely fashion to avoid negative credit reporting and defaulted loans.

Formulate a budget and stick to it! Know where your money is going and take advantage of interest saving programs. Sometimes consolidating your student loans results in a lower interest rate and/or lower monthly payments.



Get your Free Credit Report every year



Credit Reporting

Student Loans <u>must</u> be reported to the credit bureau.

CSU reports to Experian around the 3rd of every month.

Avoid negative hits to credit by making timely payments and applying for deferments as needed.

Sign up for Loan Express – ACH

Credit reports affect future purchases, employment opportunities and credit worthiness.

Credit disputes must be *initiated by borrower*. CSU cannot and will not "fix" a credit report unless there was an internal error which caused negative reporting.

Collections

Steps towards collecting past due Student Loans:

Initial contact made by member of Student Loans staff. (phone call or email)

90 days (3 months) past due, assigned to internal collections department (Special Assets - SPAS)

Special Assets will continue collection efforts and will accelerate your loan (ask for payment of entire balance). You will be eligible to CURE (bring all your past due payments current) and only pay collection costs on the past due payments and not the entire balance. You have limited options available at this point.

If collection efforts are exhausted with SPAS, loan will be referred to an outside collection agency which will charge additional interest and collection costs.

Collection agency may also seize future tax refunds, garnish wages or file judgments.

AVOID collections and negative credit reporting...make timely payments and make sure we have a <u>current address and phone number on file</u>. If we don't have a current address and phone we cannot contact you and you will NOT receive notices of problems with your account. This is a <u>simple solution</u> to avoid a <u>BIG problem</u>!!

Holds

A hold will be placed on your student account for the following reasons:



FE hold – Exit Interview not completed - prevents access to official transcripts and diploma



FL hold – Past Due Student Loan - prevents access to official transcripts and diploma; unable register for classes



FC hold – Student Loan at external collections - prevents access to official transcripts and diploma; unable to register for classes

Deferments

You have the right to defer payments on your Federal Perkins/Health Professions Student Loan if you are:

Attending an eligible postsecondary school in a degree-seeking program as at least a half-time student (full-time for HPSL). Contact our office after the add/drop date of academic term; we verify enrollment on the National Student Clearinghouse. We will NOT know you are in school elsewhere if you don't tell us! Auditing classes does NOT count towards enrollment status.

In some cases you may defer your loans if you are:

Participating in a rehab training program

Enrolled and attending graduate school

Participating in an internship or residency program

Seeking but unable to find full-time employment

Experiencing economic hardship

Deferments cont'd

Serving in the PeaceCorps

Are receiving payment from a federal or state public assistance program

Performing qualifying military service

Are repaying federal education loans that exceed (or for which the payments exceed) certain specified amounts.

If your Federal Perkins Loan/HPSL is placed in deferment, you will not have to make payments and interest will not accrue. If your Federal Perkins Loan/HPSL is placed in FORBEARANCE, interest will accrue and you must pay interest either during or at the completion of the forbearance.

Cancellations

Federal regulations provide provisions for the cancellation of loans over a specified period of time (usually 5 years) based on certain types of employment or service.

Your loan will be in deferment and interest will NOT accrue during the period that you are performing service to qualify for cancellation benefits.

You must provide required documentation by the established due date in order to receive cancellation benefits. Either <u>paperwork</u> is submitted on time or <u>payment</u> is submitted on time.



Cancellations Available

Nurse or Medical Technician



Early Intervention (disability) Services



Firefighter

Faculty at Tribal college or university

Librarian at Title I School (masters required)

Speech Pathologist at Title I School (masters required)

Total and permanent disability (determined by DOE)



Cancellations Cont'd

Elementary or Secondary Teacher (low-income school, Math or Science teacher or special-education teacher)



Law Enforcement

Public Defender

Military (areas of hostilities or areas of imminent danger)

Early Childhood Education

Volunteer Service (Peace Corps or AmeriCorps*VISTA)

Contact our office for specific requirements if you think you may be eligible for a cancellation.



Consolidation

Perkins/Health Professions Loans <u>may</u> be consolidated with other federal student loans.

Visit www.studentloans.gov for consolidation info. FAFSA pin # is required

After Loan Verification Certificate (LVC) is completed by CSU, funds are normally applied to loan within 30-45 days.

If in repayment status, payments <u>must</u> be made until the consolidation process is complete.



Paid In Full Loans

Perkins/HPSL funds are revolving, which means when you pay your loan in full, you free up money for current and future students at CSU to help meet financial needs to attain educational goals.

Paid in full loans are processed once a month, on the 2nd of the month. Paid in full letters are mailed out at the end of the month.

FSA Ombudsman

The Ombudsman's office is a resource for borrowers to use when other approaches to resolving student loan problems have failed. Borrowers should first attempt to resolve complaints by contacting CSU. If the borrower has made a reasonable effort to resolve the problem through normal processes and has not been successful, he or she should contact the FSA Ombudsman.

Office of the Ombudsman

U.S. Dept. of Education

830 First St. NE

Mailstop #5144

Washington, DC 20202-5144

Toll Free: 877-557-2575

202-377-3800

Fax: 202-275-0549

http://fsahelp.ed.gov

Congratulations!

You have completed the exit counseling session for Perkins and/or Health Professions Student Loans at Colorado State University!

Complete the exit interview questionnaire and return it to our office. Physical addresses (no PO Boxes) are required for references. References will only be used should we not have good contact information for you.

We correspond with borrowers via email, please provide us with a non-CSU email address.